Use Case – Document

Module Name: Search Insurance Details

Use Case Name: Search Insurance Customer

**ID: 306**

**Name: Search Insurance Details to Customer**

**Title:**

**Description:**

Customer should be able to see list of claims submitted by him.

**Use Case Diagram:**

C:\Users\Administrator\Downloads\Untitled Diagram (3).png

**Pre-Conditions:**

1. Customer should have his log in Id and password for log in.
2. Customer should have logged in in his dashboard.

**Post-Conditions:**

If the use case is successful

1. The Customer will be able to view all insurance details.
2. Customer can select insurance of his choice

**Primary Flow:**

1. After approval from admin customer will get log in credentials.
2. Customer will provide password for his log in Id.
3. By providing log in Id and password customer will be logged in in the portal
4. After successfully logged in customer will be able to view Insurance details like Life Insurance, Health Insurance, vehicle Insurance and Home Insurance.
5. Customer will be able to search all insurance details like (short term, long term, premium, premium modes, coverage, policy rating)

**Alternate Flow:**

**Exception Flow:**

1. Registration is not approved by the admin

* Customer will not get log In Id and will not be able to Log In

1. Customer enters wrong Log in Id Password

* Customer should give correct log In Id password combination to log in successfully, if he provides wrong credentials he will not be allowed to log in.

**Data:**

|  |  |  |
| --- | --- | --- |
| **Sr. No.** | **Data** | **Datatype** |
| 1 | SHORT TERM |  |
| 2 | LONG TERM |  |
| 3 | PREMIUM |  |
| 4 | PREMIUM MODES |  |
| 5 | COVERAGE |  |
| 6 | POLICY RATING |  |

**Screen Shots:**